



## RADIANT

Athens, 22<sup>nd</sup> October 2015

### TO WHOM IT MAY CONCERN:

Miss Samantha Watson joined MY Radiant on the 03<sup>rd</sup> of June 2013 towards the end of a 11-month refit at the Lürssen Shipyard in Wilhelmshaven, Germany.

Radiant is a very luxury 110m high end yacht and a World Cruiser built by Lürssen in 2010 with a total crew of 57, 8 travelling Butlers & PA's and 16 guests on board. Over the past two years the yacht has done extensive trips around Norway and the Mediterranean (Spain, France, Italy, Turkey, Montenegro and Greece).

The Owner and his guests spent up to 165 consecutive days on board.

Miss Watson was originally hired as the Interior Manager and Head of Housekeeping, but it didn't take too long until we became fully aware of the fact that her real professional background was in Hotel Management and Administration. With time she became more and more involved in assisting the team on board to manage the yacht and in September 2013 she was promoted to become the Purser in order to build up a new department.

In the role of Purser, Miss Watson has implemented a complete new structure in order to ensure the smooth running of the yacht: looking after the needs of crew, staff and guests, dealing with Agents and Management on a day to day basis, Clearance IN/OUT, documenting all jobs, as well as monitoring cost and quality control in order to establish proper stock control for all departments on board. She was also assigned to train and assist the department heads on how to use the IDEA Software and successfully implemented all proper financial procedures on board in accordance with our Chartered Accountants.

Miss Watson has proven at all times to have great experience and the ability to be most effective and efficient in all areas. Her contribution to the setting up of the Interior Department, Purser Office, and the implementation and start up of new systems was immense. Her expertise was invaluable. Her management skills in dealing with complex issues has been exemplary. Miss Watson has been a great support to all department heads on board including myself.

Her professionalism and pleasant personality has earned her respect and she is without any doubt a highly valuable crew member for any Mega Yacht or Cruise Ship.

Over the last two and half years we respect her decision to move on and wish her all the best in the future. It goes without saying that I would highly recommend her for any position as Purser/ Interior Manager on board or in a Management role.

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